

# Shawaz Imam

Independent Contractor

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<https://www.github.com/shawazi>

## EXPERIENCE

### Uber; Boston, MA — *Driver*

May 2016 - November 2021

- 4.95 driver rating across 5,000 trips
- 98% driver rating across 10,000 deliveries
- Required a combination of skills in order to excel at the job
- Efficiency, safety, fast reflexes, good communication skills, and an ability to discern the desires of clients are immediately necessary skills
- Crucial to ascertain the profitability of potential requests by quickly calculating the expected payout per mile, and declining any requests that did not meet the minimum necessary for my business to be profitable
- Learned to repair own vehicle to avoid additional overhead costs of paying mechanics exorbitant rates

### Psycholinguistic Lab; Amherst, MA — *Assistant Researcher*

September 2015 - January 2016

- Scheduled and executed portions of experiments as dictated by the lead researchers
- Proofread analytic scripts for errors
- Ran statistical analyses using R
- Maintained laboratory computers and sensors

### Clover Food Lab; Cambridge, MA — *Team Member*

November 2013 - September 2015

- Cashier and kitchen at brick and mortar locations
- Cashier and food preparation at food truck locations
- Excelled at accurate, efficient order taking
- Ensured customer satisfaction throughout their visits

## SKILLS

JavaScript | Python | HTML | CSS  
| React | Django | Linux |  
Windows | R | Microsoft Office |  
Flask | OpenAI | creative writing |  
technical writing | proofreading |  
data analysis | vehicle repair |  
computer maintenance | AWS |  
ServiceNow | Azure

## LANGUAGES

- Fluent in English and Bengali
- Literate in Arabic and Russian
- Learning HTML, CSS, JavaScript, React, Python, Django, and tangential tools and services

## EDUCATION

### **University of Massachusetts Amherst; Amherst, MA** — *Bachelor's degree*

January 2014 - May 2016

- Worked at a commissary, a food truck, and then a psycholinguistic research laboratory (all through the university work-study program)
- Maintained 3.4 GPA
- 92 of 120 credits completed, current hiatus

### **University of Massachusetts Lowell; Lowell, MA** — *Bachelor's degree*

September 2012 - December 2013

- Learned basics of psychology and completed required courses
- Worked at environmental awareness (canvassing) organization data center
- Transferred to a different school after achieving sufficient GPA

### **Cambridge Rindge and Latin High School; Cambridge, MA** — *High School Diploma*

September 2008 - June 2012

- Bass guitar in school band for three years
- 1990 combined SAT score, coincidentally received 1940 on two separate attempts
- Apparently certain of my interest in studying Psychology

## PROJECTS

### **Suspension replacement - 2018 Nissan Sentra**

- This was the most demanding vehicle repair, taking nearly 7 hours to complete all four corners
- Stripped hex sockets and locked sway bar end links were the real issues, while the physically larger struts were simple to install

### **Flask Microblog - A framework written in Python**

- Barebones blog operational, but significant work remains
- Primarily used to help acclimate myself to Python, JSONs, HTML, CSS, and APIs
- Upon completion, will switch to FastAPI, which appears to be a superior framework for building APIs